



Instruction to your Bank or Building Society to Pay by Direct Debit

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FOR CORONA ENERGY Retail 4 LIMITED OFFICIAL USE
ONLY This is not a part of the instruction to your Bank
or Building Society

Customer Ref_____

Contract Ref _____

Mpan Ref _____

Bank/Building Society account number

Branch Sort Code

Name and full postal address of your Bank or Building Society

The Manager

Address

Postcode

Instruction to your Bank or Building Society

Please pay Corona Energy Retail 4 Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Corona Energy Retail 4 Limited and, if so, details will be passed electronically to my Bank or Building Society.

Signature(s)

Date _____

Reference Number (for use by Corona Energy Retail 4 Limited only)

Banks and Building Societies may not accept Direct Debits Instructions from some types of accounts

This Guarantee should be detached and retained by Payer.

The Direct Debit Guarantee



This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits

- If there are any changes to the amount, date or frequency of your Direct Debit Corona Energy Retail 4 Ltd will notify you 7 working days in advance of your account being debited or as otherwise agreed. If you request Corona Energy Retail 4 Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Corona Energy Retail 4 Ltd or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Corona Energy Retail 4 Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.